



Lesson 3.2

UN Mission Support

Content



- UN Mission Support concept and principles
- Mission Support entities in the field
- UN Mission Support to uniformed personnel

Learning Outcomes



- Describe UN Mission Support concept and principles
- List the key Mission Support entities in field missions
- Describe UN Mission Support to uniformed personnel



Mission Support

- Logistics functions are generated from various sources:
 - UN Owned Equipment (UNOE)
 - Contingent Owned Equipment (COE)
 - Contractors
- The combination of logistics support resources depends on the mission's tasks, operating environment, budget, security situation etc

Common UN Logistics Support Concepts



- Peace Operations vary widely in size and complexity, requiring tailored logistics concepts to meet their diverse needs
- Logistics concepts will need to be considered to fulfil a mission's logistics requirements:
 - Self-reliance
 - The force logistics support group concept
 - Civilian service support concept

The Full Spectrum of UN Mission Support



- Strategy, policy, advocacy
- Planning
- Performance and analytics
- Member state interaction



- Budget development / reporting
- Trust fund management
- Payment / claims processing



- Recruitment
- Roster management
- Post management
- Entitlements and benefits
- Property, asset, inventory mgt
- Procurement support
- Systems contract mgt
- Strategic deployment stocks
- MOU administration



- Troop deployment / rotation
- Troop reimbursements
- COE verification
- COE reimbursements
- Death and disability claims



- Office accommodation
- Living accommodation
- Camp facilities
- Construction services



- Fuel management



- Water supply
- Waste management



- Power generation / supply



- Rations management



- IT hardware / infrastructure
- Applications and solutions
- Geo information services
- User support



- VSAT/HF/VHF infrastructure
- Telecom services



- Air transport
- Movement control
- Aviation safety
- LOA management



- Ground transport
- Fleet maintenance



- Medical services
- Medical supplies
- MEDEVAC / CASEVAC



- Conduct and discipline
- Boards of inquiry



- Audit management
- Risk management

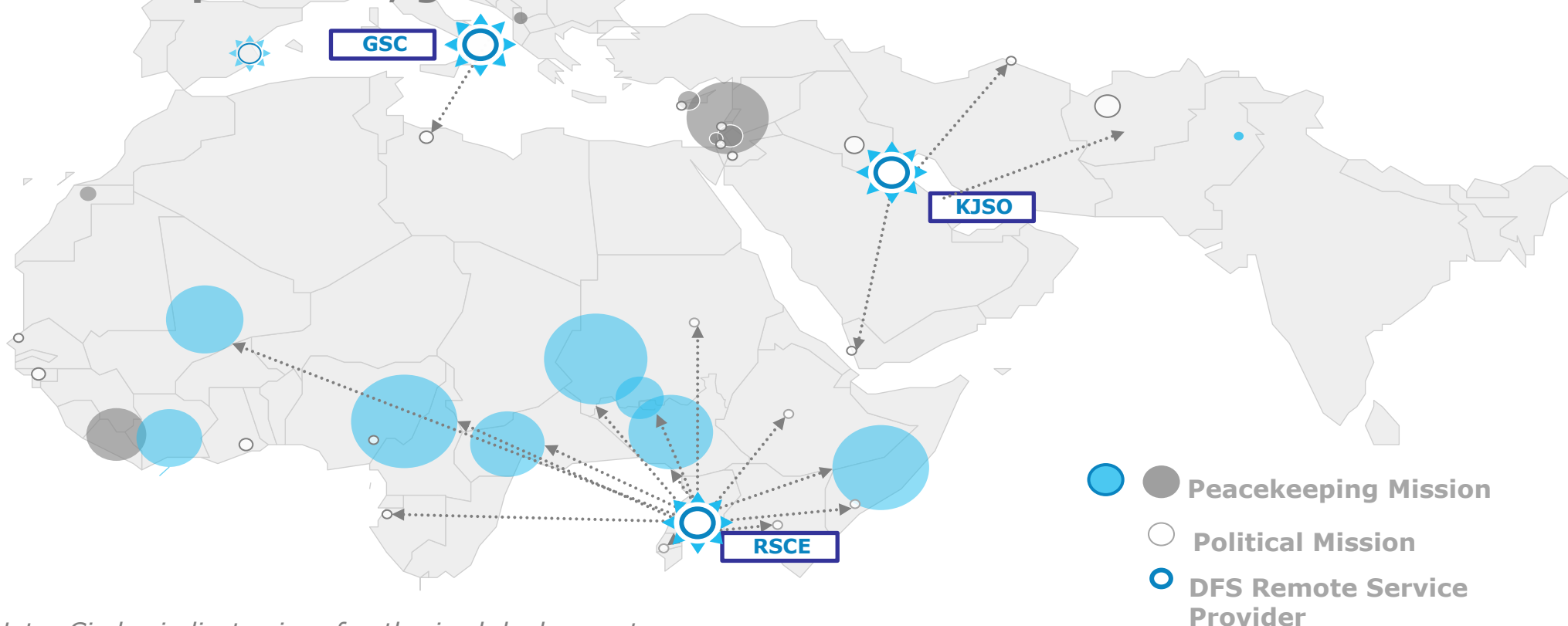


- Naval transport



Sharing Services

>70% of UN staff in peace operations already use shared service providers, goal is to reach 100%



*Note: Circles indicate size of authorized deployment;
Boundaries shown and designations used on this map do not imply official endorsement by the United Nations*

- rsce**
Regional Service Centre Enable

RSCE provides services to 62% of all UN field staff worldwide

62% of UN field operations worldwide are supported by RSCE

15 FULLY SUPPORTED UN CLIENT ENTITIES

BUDGET
\$48 million

Map of Africa showing UN missions supported by RSCE:

 - MINURSO
 - UNOWAS
 - MINUSMA
 - UNSMIL
 - UNISFA
 - OSESG-HoA
 - UNOAU
 - MINUSCA
 - UNMISS
 - UNSONI
 - POSOM
 - CNMC
 - UNOCA
 - MONUSCO
 - UNSG
 - UNSG-GL

EVERY YEAR RSCE PROCESSES:

 - 108,094 PAYROLLS
 - 6,276 EDUCATION GRANTS
 - 14,524 CLAIMS/ER
 - 65,227 VENDOR INVOICES
 - 25,073 TRAVEL REQUEST
 - 96,480 TELEPHONE BILLS

EVERY YEAR RSCE HOSTS:

 - Over 200 Events with 2,290 participants at the Regional Training and Conference Centre

OUR PERSONNEL

 - 406 Staff
 - 33.7% International
 - 64.6% National
 - 1.7% UNVs

16,449 PERSONNEL SERVED including: international civilian, national staff, uniformed personnel, UN Volunteers and individual contractors

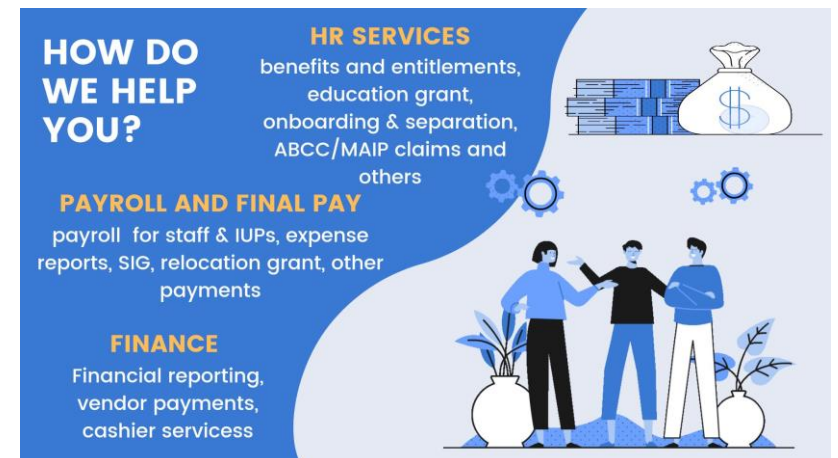
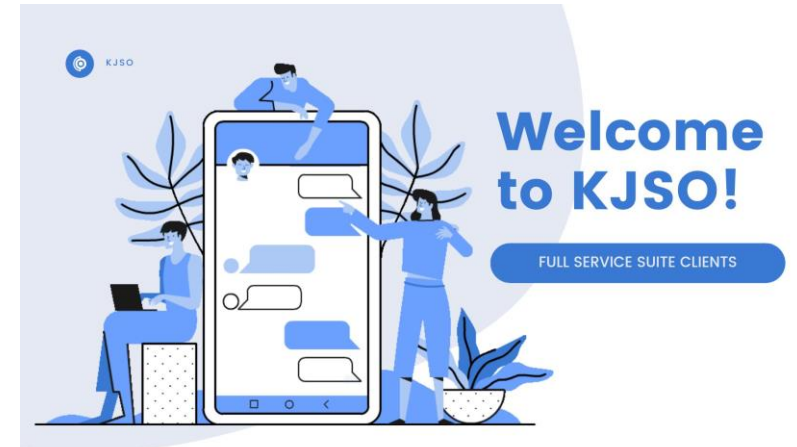
 - 36% National
 - 29% International
 - 35% Uniformed Personnel

“RSCE is an efficient, effective, innovative and scalable client-oriented shared service centre, committed to meeting stakeholders’ expectations by supporting United Nations peace operations in a changing and challenging global reality.”

Kuwait Joint Support Office (KJSO)

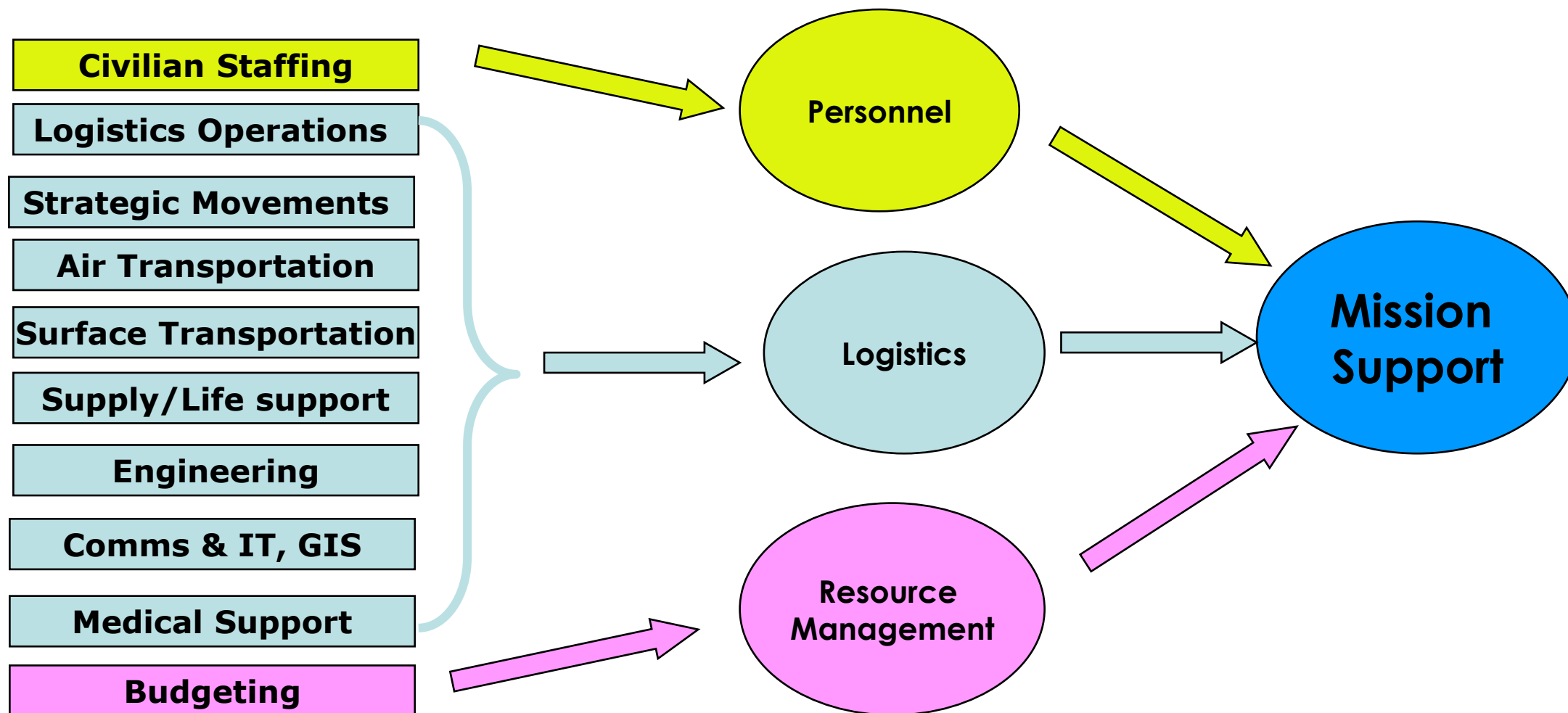


- Shared service centre serving 18 UN missions
- Focus on service delivery pillars of Human Resources, Finance, Payroll and Travel





Mission Support: What does it involve?





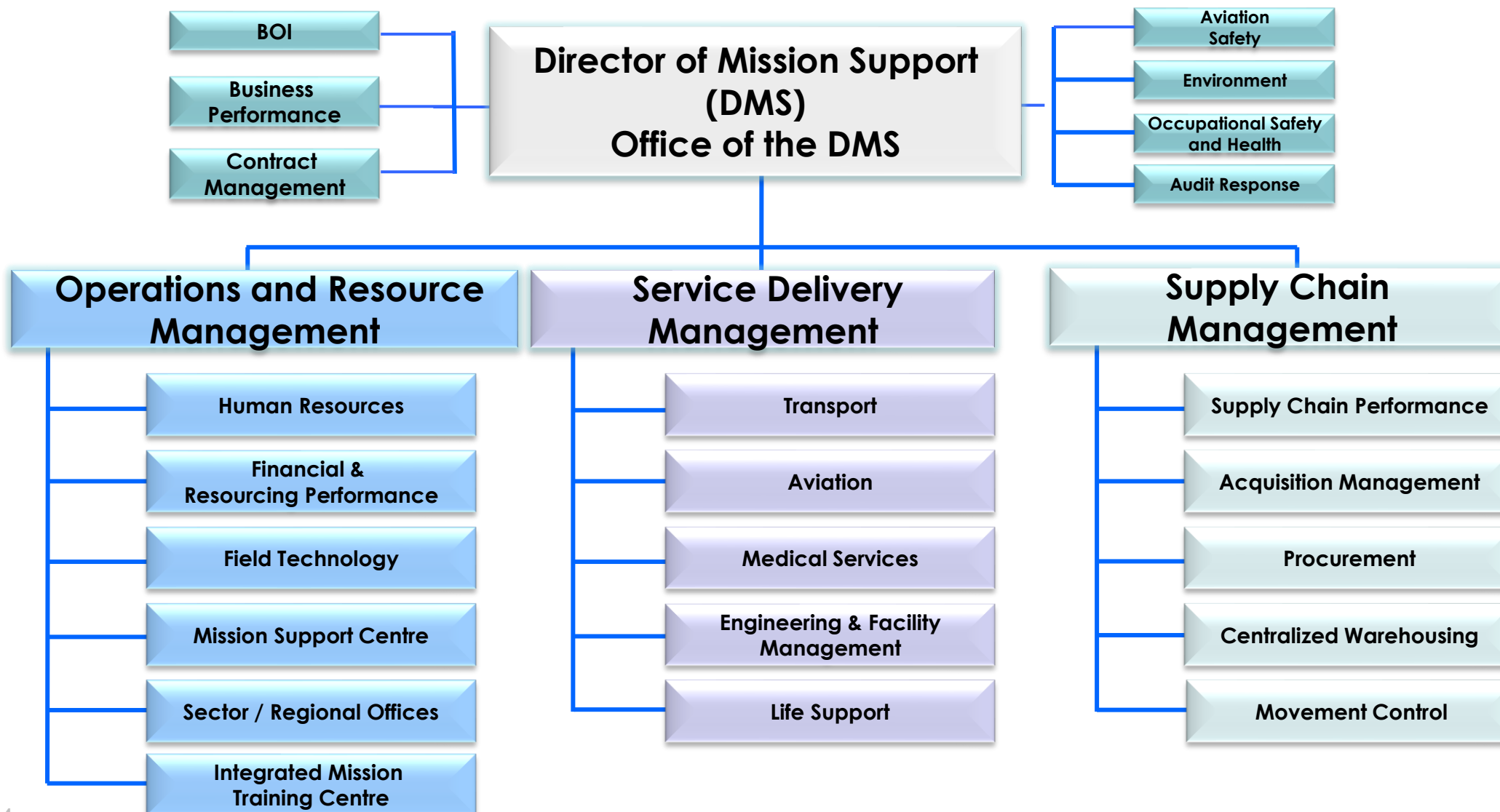
UN Principles of Logistics

- Responsibility
- Foresight
- Flexibility
- Economy
- Simplicity

- Cooperation
- Sufficiency
- Accountability
- Visibility



Field Mission Support Structure





Functional Areas

Operations and Resource Management

Logistics Operations

- Interface with member states
- MOU negotiations
- Logistics planning
- Logistics coordination & prioritisation



ICTD/GITTS

- DOS global communications network
- Internal mission communications: HF, VHF, phones, sat. phones
- Computers and network



Contingent Owned Equipment

- Inspections
- Verification reports
- Certification of equipment for reimbursement payments
- Statistics



Functional Areas

Service Delivery Management



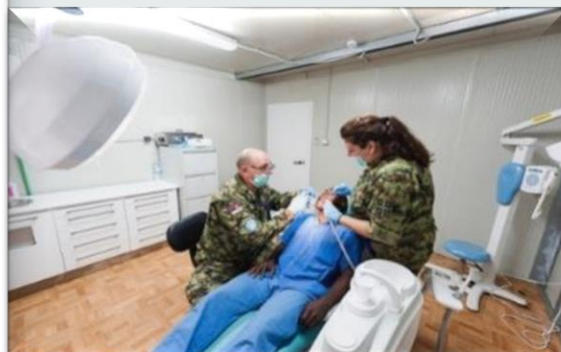
Engineering/ Life Support

- Accommodation
- Utility services
- Defense works
- EOD and mine clearance
- Repair & maintenance
- Rations / POL



Medical

- CASEVAC/MEDEVAC
- Provision of medical equipment and supplies
- Vaccination policies
- Certification of military hospitals to be deployed



Aviation & Aviation Safety

- Aviation fleet
- Contracting of aviation assets, including TCC owned, under Letter of Assist
- Certification of aviation units



Transport

- Vehicles
- Heavy duty vehicles and equipment
- Maintenance and repairs workshops
- Spare parts
- Recovery trucks



Functional Areas

Supply Chain Management



Supply/Warehousing

- Cleaning materials
- Furniture
- Stationery
- Office supplies
- Integrated warehousing



Procurement/Management

- Property
- Acquisition
- Procurement



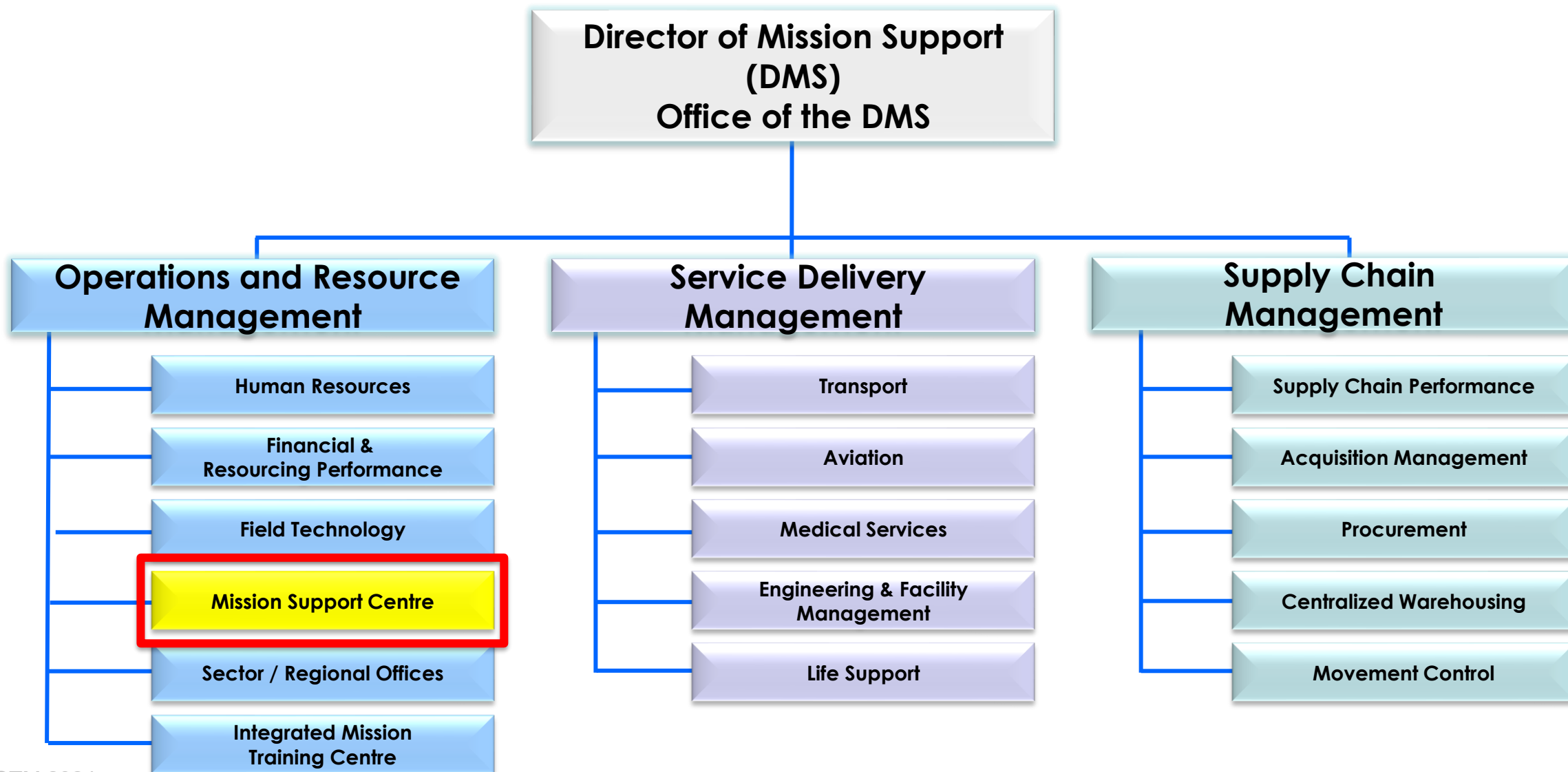
Movement Control

- Deployments of COE and personnel
- Rotations
- Support for cargo lists
- Assistance with shipping preparations, including dangerous goods
- Customs clearances

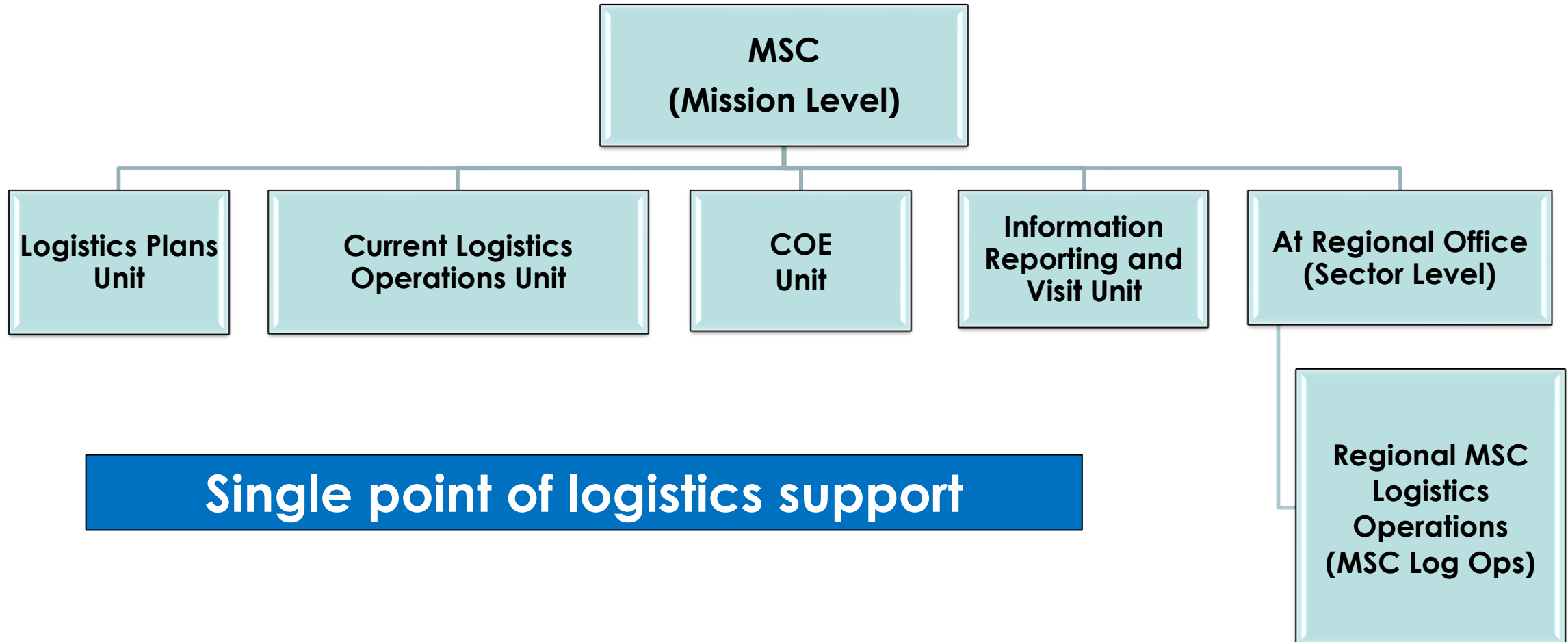




Mission Support Centre



Mission Support Centre: Structure, Role and Leadership



Mission Support Centre: Responsibilities



- Planning, prioritisation, tasking, monitoring and reporting all logistics functions
- Reviewing and prioritising all requests for logistics support
- Ensuring budget and human resources are identified and allocated for operations and projects
- Plan, coordinate and task logistics resources



Mission Support Centre: Responsibilities

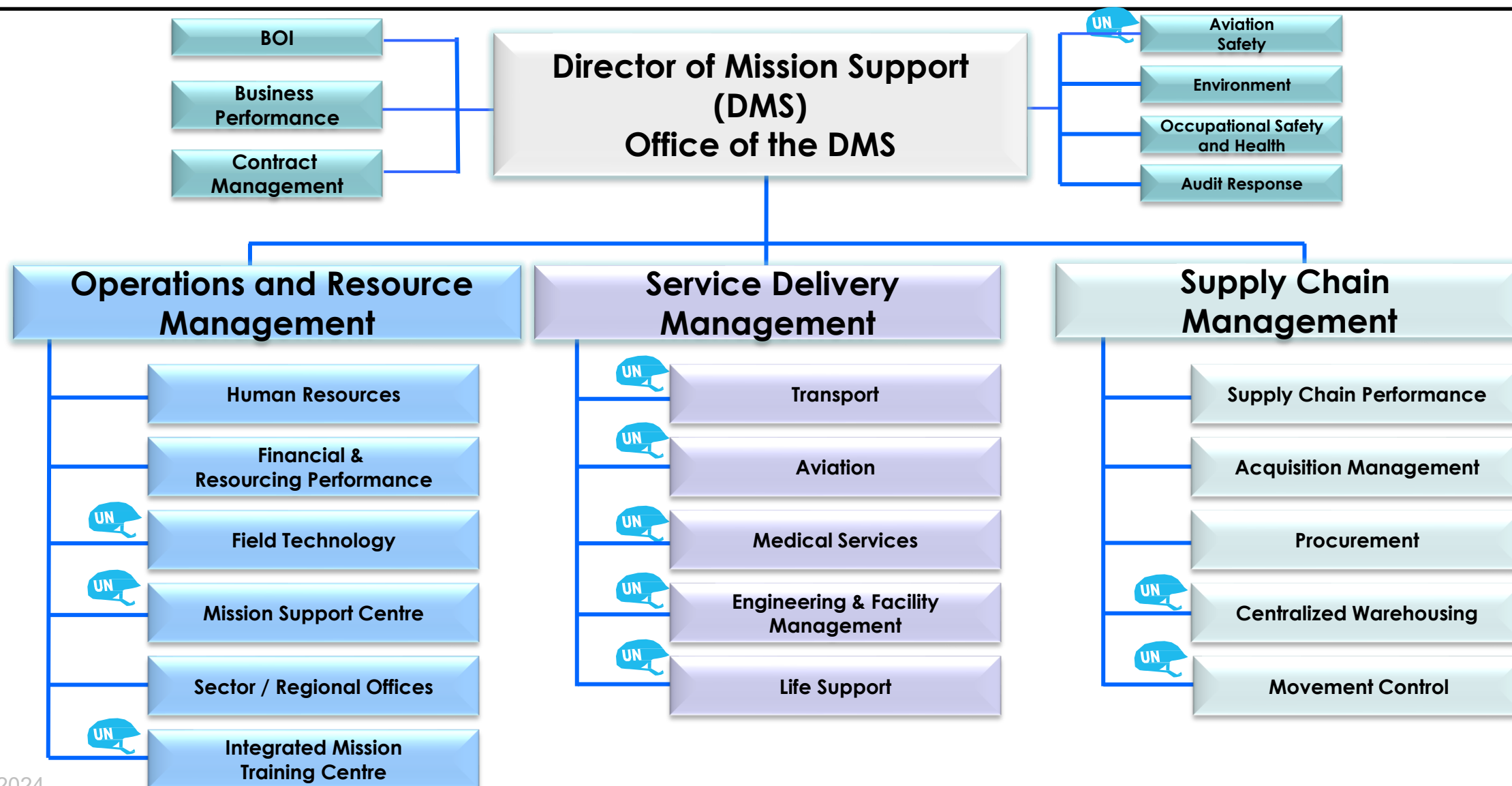


- Coordinate tasking of all mission-level air, land and maritime transport
- Works closely with Regional Administrative Officers
- Mission's single point of contact for non-mission actors
- Updating DMS on current deployments, rotations and operations





MSOs in Mission Support





Integrated Assets and Resources

Mission resources are distributed to all mission components on an equitable basis depending on functional needs and assessed priorities

Assets considered common to the mission:

- Engineering
- Transportation
- Aviation
- Communication
- Medical
- Logistics
- EOD

Tasking Authority

- Force enablers are under operational control of HOMC
- DMS/CMS has tasking authority over force enablers

Mission Support Concept to Uniformed Personnel



- UN Mission Support to Individually deployed personnel
- Mission Subsistence Allowance (MSA) to UNMEMs, MSOs and IPOs
- If the security situation requires allocation within “UN-provided installations”, the MSA will be reduced accordingly
- T/PCCs need to be self-sustaining for 30-90 days after the initial deployment

Logistics Support for Uniformed Personnel: Deployment



Mission Element	Deployment Means	Comments
SOs, UNMOs, IPO	Commercial Air/LOA	By air/road/rail to final deployment locations
Mil Contingents and FPU	UN short-term charter aircraft	
UNOE and COE	High Priority – Airlift Routine – Sea-lift	

Logistics Support for Uniformed Personnel: Sustainment



Category	UN Staff, SOs, UNMOs, IPO	Military Contingents and FPUs
Domestic Accommodation	UN provided to SOs (or MSA)	Existing camps, if any. New contingents self-sufficient if required. UN provided thereafter or contingent self-sustainment
Office Accommodation	UN provided	
Food	MSA	Mission specific initial provisioning. Standard UN scales thereafter
Water	MSA	UN provides water source/contingents may provide water treatment plants
Fuel	UN provided	UN provided

Logistics Support for Uniformed Personnel: Sustainment



Category	SOs, UNMOs, IPO	Mil. Contingents and FPU
Surface Transport	UN provided Standard scales	COE Major Equipment
Air Transport	UN provided	UN provided, or under LOA
ICT	UN DPO WAN (voice, data, fax, e-mail, Internet) Telephone landline, Cell-phone, VHF	UN provided up to Bn HQ Self-sustained for internal comms
Medical	Level 1: UN/TCC/PCC clinic Level 2, 3, 4: UN provided, or under LOA	Level 1: Self-sustained Level 2, 3, 4: UN provided, or under LOA
Waste Treatment	UN provided	UN provided /contingent sewage plants /trucks

UN Equipment Support Solutions

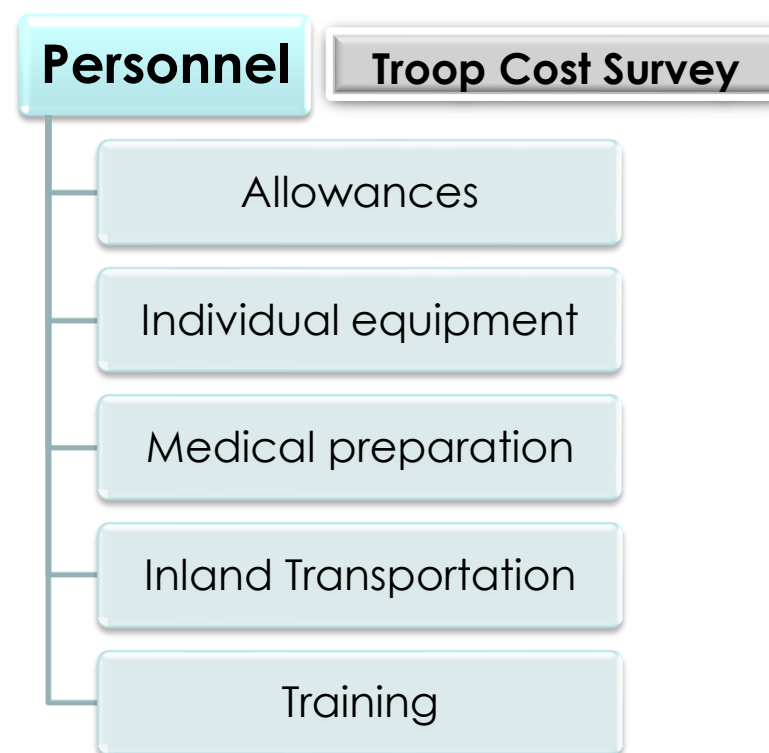
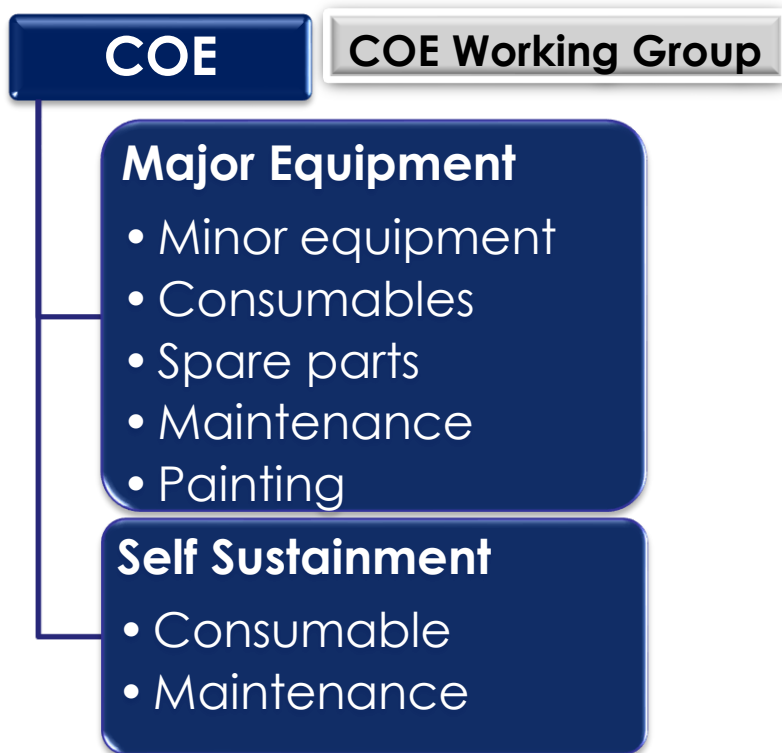


- UN Owned Equipment (UNOE)
- Contingent Owned Equipment (COE)
- UN Contracted Resources
- Host Nation Support (HNS)



T/PCC Reimbursement Framework

T/PCC Reimbursements are based on two pillars:



Rates are approved by the General Assembly - NOT the UN Secretariat (DPPA/DPO/DOS)

COE Manual



- Reimbursement and Control of COE
- In English with translations in all UN official languages
- Key document for COE and MOU-related issues
- Lists the current monthly reimbursement rates
- Annexes to MOU:
 - Annex A: Personnel
 - Annex B: Major equipment
 - Annex C: Self-sustainment

Major Equipment



- Armament
 - Accommodation Equipment
 - Vehicle
 - Logistics Equipment
 - Electrical
- Medical and Dental
 - Demining Equipment
 - Engineering equipment
 - Miscellaneous Equipment

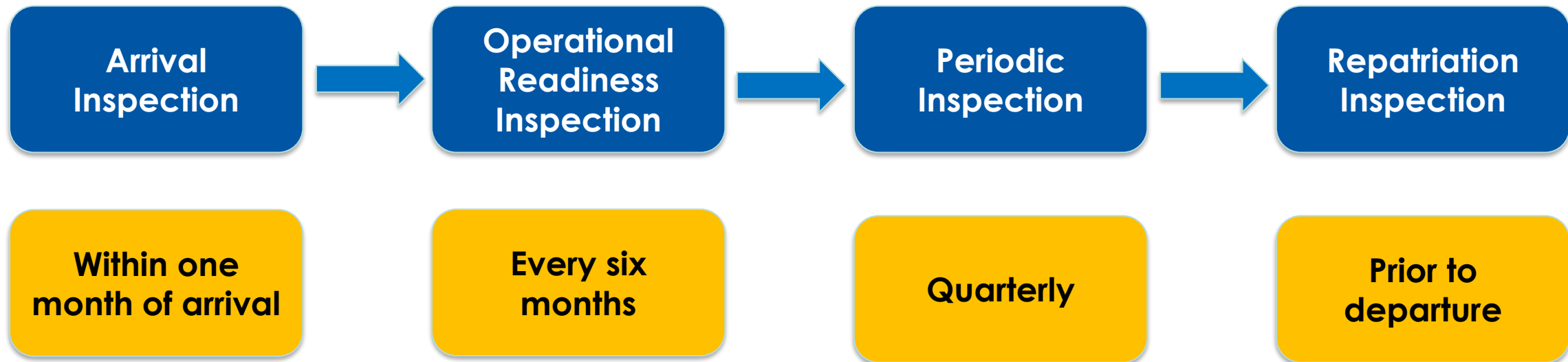


Self-Sustainment

- Must meet UN standards; otherwise, the UN takes over responsibility
- Standards of operational capability as approved by General Assembly
 - Catering
 - Communications
 - Office
 - Electrical
 - Minor Engineering
 - Explosive Ordnance Disposal
 - Laundry & Cleaning
 - Tentage
 - Accommodation
 - Medical
 - Observation
 - Field Defence Stores
 - General Stores (Furniture, Bedding, Welfare)



Verifications in the Field



- Inputs to reimbursement process
- Indicates operational/equipment shortfalls
- Feeds into CPAS



Lease Options for Reimbursement

Dry Lease

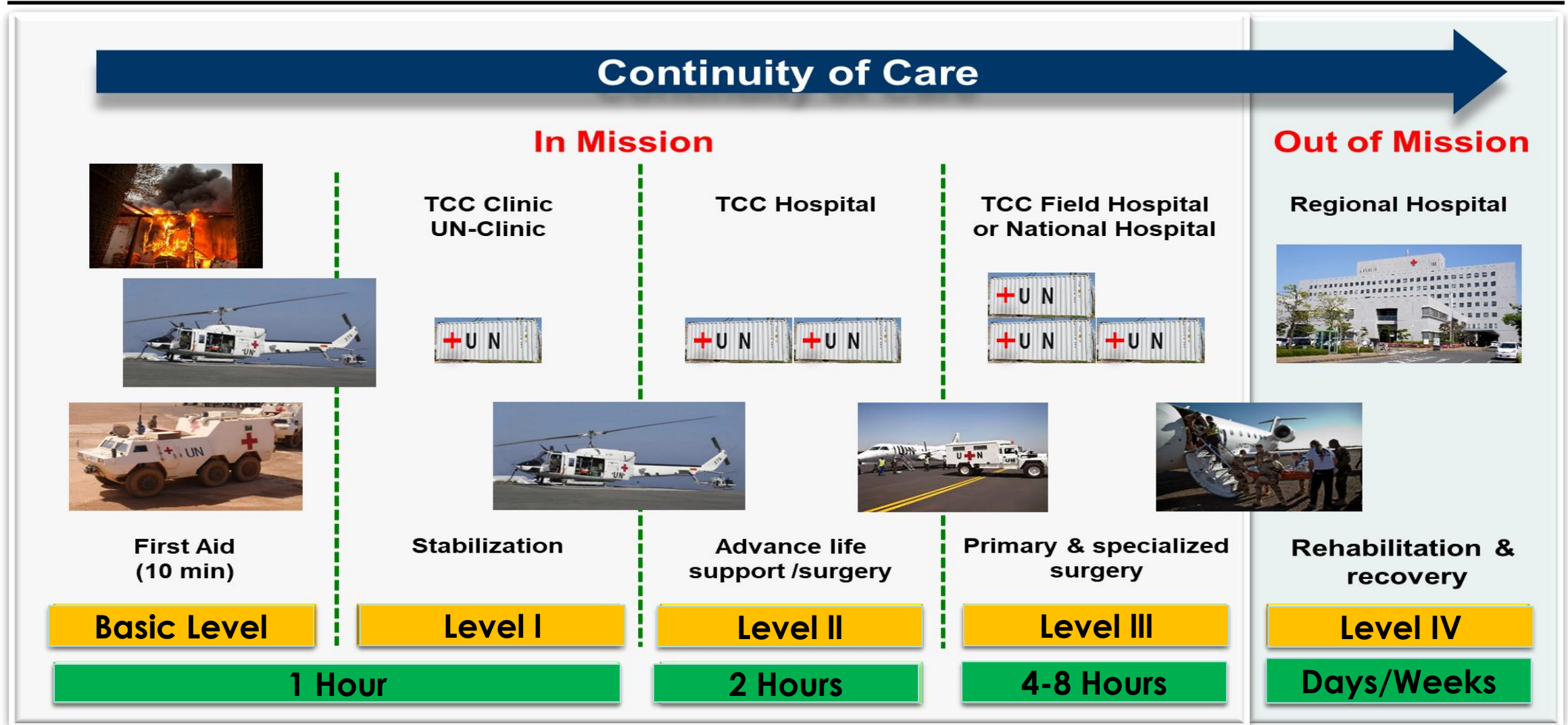
Reimbursement for
equipment only

Wet Lease

Reimbursement for equipment

Reimbursement
for maintenance costs and
provision of spare parts

Levels of Medical Support in the Field



Medical Evacuation and Repatriation



- Casualty Evacuation (CASEVAC)
- Medical Evacuation (MEDEVAC)
- Medical Repatriation

Summary of Key Messages



- UN Mission Support provides solutions that are rapid, effective, efficient and within the rules
- Mission Support Centre is the nerve centre for logistics functions
- UN Equipment Support is categorised under UNOE, UN Contracted Resources and COE



Learning Activity

Group Discussion

Total Time: 15 mins

Preparation: 8 min

Discussion: 7 min

Discuss and list the main logistic support provided by the UN to individual military personnel (MSOs) before and during their deployment.