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## **UNSOS empowers National Staff through capacity building trainings**

**Mogadishu** - In line with UNSOS mandate and the overall goal to leave behind a legacy of empowered national leadership, the National Staff Capacity Building Programme (NSCBP) continues to strengthen the skills of national staff from both Somalia and Kenya. As part of this initiative, UNSOS recently organized two specialized training courses in Nairobi, Kenya, bringing together nearly 50 participants, 80% of whom were Somali nationals.

The first course, titled "Managing Teams and Communicating with Confidence" took place from 23 to 25 June 2025. The course was opened by the Head of UNSOS Kenya office, Bruno Maboja, and welcomed 24 participants in this three-day training. This practical course was designed to equip both aspiring and current managers with essential skills for leading teams effectively and communicating with confidence across diverse professional settings.



The training received positive feedback, including from one participant who shared *“the training exceeded our expectations”*, while another emphasized *“you cannot put a price on the exposure this opportunity has afforded us”*.

Following this success, a second three-day course titled *“Diplomacy and Protocol”* was held from 30 June to 2 July 2025.



The training brought together 25 national staff and was inaugurated by Ambassador Samuel M. Gitonga, Advisor for the UNON Kenya Initiative, who shared his extensive experience over many years in the diplomatic sector.

This course was a valuable learning opportunity designed to enhance professional presence and interpersonal effectiveness for careers both in the United Nations system and private sector environments.

Participants praised *“the practical nature of the course”* which focused on building essential soft skills for navigating office dynamics, interacting and engaging confidently with senior leadership, and conducting oneself ethically. Staff noted that the course has *“equipped them with the skills to communicate across cultures and professional settings”*.

Overall, the courses were well received and successful. Participants were motivated and committed to not only implement the newly acquired skills but also sharing them with their colleagues. These initiatives reflect UNSOS’s continued support in national staff and its commitment to sustainable capacity building through knowledge sharing across teams and professional development.